



EXCHANGE REPLACEMENT FORM

cs@parklanejewelry.com

Park Lane jewelry is manufactured with the highest quality standards. Because of this, we boast the most generous return/exchange policy in the industry!

PARK LANE JEWELRY GUARANTEE

Main Jewelry Collection & Capsules

Includes Full Price, ½ Price, Bonus, Thank You, Booking Award and Fundraiser Items. You may replace or exchange your item up to 120 days after your jewelry has shipped. Refunds are allowed within 30 days of shipment. Shipping Charges are not refundable. If you request a refund on full or ½ price items, all earned "Purchase with Purchase" items must also be returned.

After 120 days, a small replacement fee of \$10 per item + \$9 Shipping/Handling is required. Exchanges for a different item are not allowed after 120 days.

An exchanged or replaced item is guaranteed for a period of 120 days and is subject to replacement of the same item only.

NOTE: When exchanging a ½ price item within 120 days, you may choose one new item at ½ price. If the new item costs more, pay the difference plus tax; if it costs less, you'll receive the difference as a gift card.

NOTE: A retired (not featured in the current catalog) out-of-stock item may be exchanged for a different item up to 1 full year from the purchase date. Proof of purchase and \$10 + \$9 shipping/handling is required.

NOTE: Due to the generosity of Park Lane's Fundraiser program, refunds are not allowed on fundraiser orders.

Style Drops and Specials

Style Drops, Steal of the Day, Dazzle Drop, Surprise Specials, and other Special offers are guaranteed for 30 days. They are not exchangeable for different items. Refunds are allowed within 30 days of shipment. Shipping Charges are not refundable.

Sparkle Box

You can replace a damaged Sparkle Box item within 120 days of your ship date at no cost. After 120 days, replacements are available for \$10 plus \$9 shipping. Per our Terms & Conditions, refunds and exchanges aren't offered, and all replacements are while supplies last.

Exchange/Replacement Instructions

1. Complete this form including return address information.
2. Include payment (if any).
3. Package securely using a bubble envelope or box.

Send to:

Park Lane
100 E. Commerce Drive
Schaumburg, IL 60173

ITEM#	NAME	PRICE	ITEM#	ITEM REQUESTED <small>Write "same" or specify item name, size, color, etc.</small>	PRICE	FEE (if any) <small>OR price difference & tax on any overage (if any)</small>
				IF APPLICABLE	S/H	9.00
TOTAL AMOUNT ENCLOSED:						

RETURN ADDRESS INFORMATION:

NAME _____

ADDRESS _____

CITY / STATE / ZIP _____ EMAIL: _____